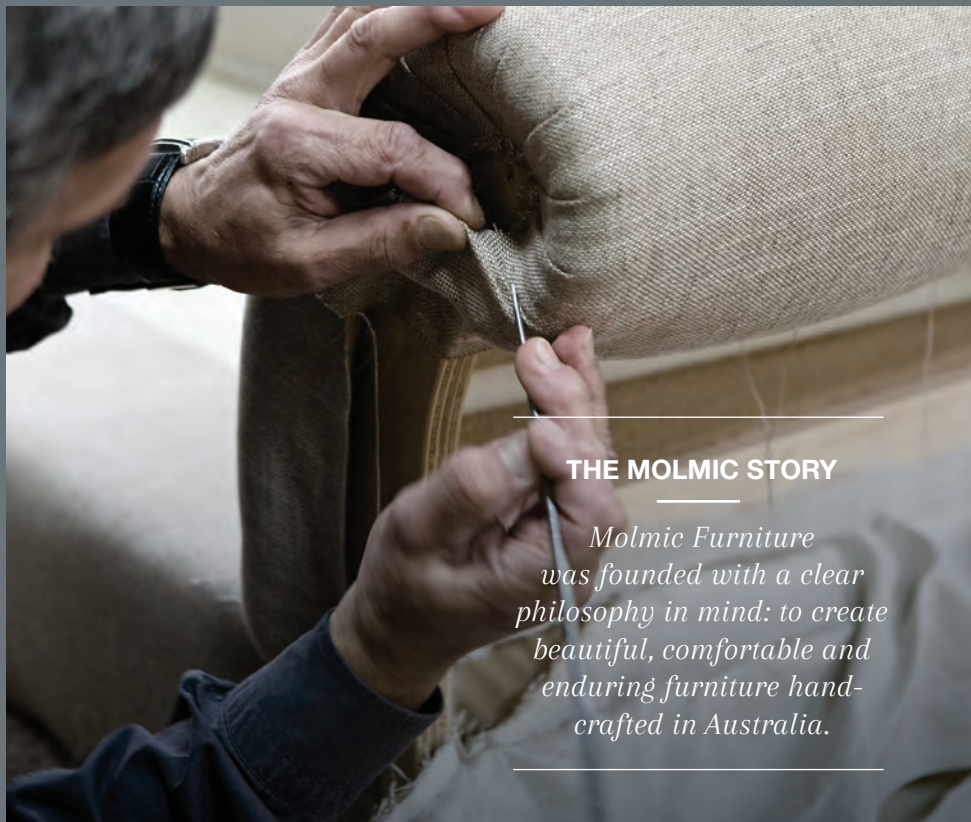

**THANK YOU FOR
CHOOSING MOLMIC**

*We wish you and
your sofa a long and
happy life.*



Molmic



THE MOLMIC STORY

*Molmic Furniture
was founded with a clear
philosophy in mind: to create
beautiful, comfortable and
enduring furniture hand-
crafted in Australia.*

*Our business combines more
than the names, Molly and
Michael McMahon - it fuses our
passions for family, exceptional
quality and practical creativity.
Our family includes most of our
original team of craftspeople
and we all share a proud history
and strong values.*





We work hard to keep learning and our commitment to creating outstanding Australian handmade furniture means the Molmic name has earned a reputation for professional excellence and sincere personal attention.

We know from our customers, our friends and our own home that a sofa is more than an item of furniture. A sofa is not just a centrepiece for a lounge room, it is central to the experience of lifestyle. That's why it is so important to us that all the steps along the way are taken with the appropriate thought, consideration and care. Each detail of our processes; from sourcing fabrics and

timber, to designing, constructing and upholstering, is done meticulously – some would say fastidiously - in the one Melbourne plant.

The prestige and excitement of winning awards for design excellence is one thing, but it is actually less important to our business than the relationships we hold, value and enjoy with everyone along the way.

*We hope you enjoy the Molmic difference.
It's a personal thing.*



CARING FOR YOUR NEW SOFA

Here are some simple tips to ensure you can continue to enjoy your Molmic sofa for years to come.

Do not place in direct sunlight, too close to a heater or air conditioner as it may cause rapid fading or dry out leather

Never drag furniture along the floor – this can damage the legs

Rotate seat and back cushions regularly

Do not sit on the arms of your sofa's

Only use recommended care products

Vacuum weekly to avoid dirt and body moisture build up

Minor spills – quickly blot with absorbent towel or clean damp cloth before it is absorbed excessively

For tough stains consult a professional cleaning company



CUSHIONS

Both feather and foam cushions benefit from regular care to ensure they keep their shape and feel. Here are some hints we recommend from over 30 years in working with cushions.

STEP 1 // Put the cushion on the narrow side. Push down on the centre of the cushion as far as you can. This allows for the air to get between the feathers or foam cells.

STEP 2 // Rotate cushion 180 degrees and push down same as in previous step.

STEP 3 // Now that the air has been distributed throughout the cushion pat down the top and bottom to leave a perfect seat.

Note: It is also a good idea to rotate your seat and back cushions occasionally no matter what the insert. This is why the seat and back cushions are made reversible (fabric on both back and front) on most Molmic sofa's.

Further care instructions can be found on our website - www.molmic.com.au.



Procedures to claim a Warranty

- Ensure that you have validated your warranty and sent the completed form to Molmic
- If possible take images of the affected area of the sofa
- Return to store of purchase and request a form be filled out with as much information as possible & images of required
- Once received Molmic will contact and liaise with the store to find a fast remedy to correct the error
- The store will keep you informed of all progress on the claim
- If the claim is legitimate Molmic will adhere all repair and transport costs. If the damage was done by the customer a quote will be submitted for the repair

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For further information on our warranty please refer to our website www.molmic.com.au



Molmic Furniture
37-39 Moore Road Airport West Vic 3042
Ph: 613 9335 2413 Fax: 613 9335 1623
Email: sales@molmic.com.au
Web: www.molmic.com.au

TO VALIDATE YOUR MOLMIC WARRANTY

The care doesn't stop after delivery. To ensure you receive Molmic's 10 year structural frame warranty and 2 year steel soft sprung edge wire warranty it is essential to fill out your warranty information at www.molmic.com.au or complete the attached and return to Molmic. For further information on your warranty or if you have any questions about your new purchase please call us on 1300 812 413.

We want to ensure your new furniture becomes part of the family.

Name of Sofa S-order Number

Combination

Fabric Name

Fabric Protected: Yes ☐ No ☐

Name of Store

Store Address

Purchasers Name

Address

Postcode

Email

Town/City State

Phone No.

Date Delivered

OFFICE USE ONLY

DATE

ORDER NO INVOICE NO

PLEASE COMPLETE, TEAR OFF AND POST BACK TO MOLMIC
37-39 MOORE ROAD AIRPORT WEST VIC 3042

