

Privacy Policy – Molmic Furniture Pty Ltd

Effective: March 2026

Molmic Furniture Pty Ltd (“Molmic”, “we”, “us”, “our”) is committed to protecting your personal information in line with the Australian Privacy Act 1988 and the Australian Privacy Principles.

By using our website, purchasing from us, or interacting with Molmic, you agree to the practices outlined in this policy.

1. What We Collect

We may collect information such as:

Personal & Contact Details

- Name
- Email address
- Phone number
- Delivery or postal address
- Business or company details

Order & Business Information

- Purchase details and order history
- Payment and billing information
- Delivery notes

Website & Technical Data

- IP address
- Device and browser details
- Website activity through cookies and analytics

Marketing Preferences

- Your communication preferences
 - Records of your interactions with us
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2. How We Collect Information

We collect information when you:

- Purchase products through Molmic or our retail partners
- Contact us by phone, email, or online forms
- Subscribe to newsletters
- Visit our website
- Work with us as a retailer, supplier, agent, or designer
- Apply for a job

Whenever possible, we collect information directly from you.

3. Why We Use Personal Information

We use your information to:

- Process and deliver orders
 - Handle customer enquiries and warranty claims
 - Communicate with retailers, designers, and suppliers
 - Improve products, services, and website experience
 - Send marketing communications (you can opt out anytime)
 - Meet legal obligations
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4. When We Share Information

We may share information with trusted third parties, including:

- Retail partners and distributors
- Freight and logistics providers
- IT and website service providers
- Marketing and communication platforms
- Professional advisers (legal, accounting, etc.)
- Government agencies if required by law

These parties are expected to handle your information securely.

5. Cookies & Website Analytics

We use cookies to understand:

- Which pages you visit
- How you use our site
- Website performance

You can turn off cookies in your browser settings if you prefer.

6. How We Protect Your Information

We take reasonable steps to keep your information secure through:

- Secure IT systems
- Staff access controls
- Data protection procedures

We keep information only as long as needed or required by law.

7. Access & Corrections

You can request access to, or correction of, the personal information we hold. Contact us using the details below.

8. Marketing Communications

You may receive updates about Molmic products, promotions, or events. You can unsubscribe anytime via email links or by contacting us.

9. Complaints

If you believe your privacy has been breached, contact us and we'll investigate. If you're not satisfied, you can contact the Office of the Australian Information Commissioner (OAIC).

10. Updates to This Policy

We may update this policy occasionally. The latest version will always be available on our website.

11. Contact Us

Molmic Furniture Pty Ltd
Phone: 03 9335 2413
Email: hello@molmic.com.au
Website: molmic.com.au